



Deemed Contract Scheme

This Gas Supply Deemed Contract Scheme (the “contract”) is made pursuant to the Gas Act 1986 (as amended). It explains the terms and conditions that will apply to a deemed contract, being a contract that, by law, is imposed between parties where no existing contractual relationship exists (a “Deemed Contract”).

Application

The Scheme will apply to any gas supply point registered to Crown Gas & Power where a customer has never entered into a contract with Crown Gas & Power, for example where they have moved into a property where gas is already provided by Crown Gas & Power and haven’t agreed to a contract in advance.

Terms and Conditions

The terms and conditions that will apply to a Deemed Contract are the same as those applicable to a contract agreed between parties for the same product, except that the charges made to the customer will be calculated with reference to deemed rates.

Both Crown Gas & Powers standard terms and conditions and current deemed rates are available from the website <http://www.crowngas.co.uk/online-documents/>

The deemed rate applicable to a particular site, which can vary between sites as they include charges associated with the profile of the site (the level of which is set by the relevant Network Operators), will be set out in the letter sent by Crown Gas & Power to the customer. Where a meter at a site is not read immediately before the time at which the customer took responsibility for a site, Crown Gas & Power reserves the right to estimate the quantity of gas supplied to the site (based upon the data it holds) until the time that the meter is read or the customer ceases to take supply of the gas.

Our Obligations

The law and Crown Gas & Power’s licence provide that it must act in a certain way in relation to Deemed Contracts. Crown Gas & Power’s processes are designed to ensure that these obligations are met.