



## Out of Contract Rates

All customers will be placed on our Out of Contract rates should no renewal or alternative contract be agreed. These rates will remain in place for as long as Crown Gas and Power remain the active gas supplier to your meter point. Out of Contract rates are generally more expensive than contracted rates.

As of **February 2017**, our Out of Contract rates are as follows and exclude prevailing VAT and Climate Change Levies (CCL):

Invoice Charges	Micro Business	Non-Micro Business
Unit Rate (p/kWh):	5.2 p/kWh	5.2 p/kWh
Daily Standing Charge (£/day):	Site Specific*	Site Specific *

*\*In accordance with our Terms and Conditions Crown Gas and Power reserves the right to review the Daily Standing Charge should there be an increase to our operating costs.*

### Frequently Asked Questions

#### When will Crown Gas and Power apply Out of Contract rates?

If no renewal contract has been agreed with ourselves then you will be placed on our Out of Contract rates upon your Contract End Date.

These rates will continue to apply until you either enter into a new contract with us or switch to another supplier. If you wish to discuss the terms of a new contract then contact our renewals team on [renewals@crowngas.co.uk](mailto:renewals@crowngas.co.uk) or 0161 762 7744

#### Where will I find my Contract End Date?

When you enter into a contract with us we will clearly display the Contract End Date on your Contract, Welcome Pack and Renewal Letters. We will also show the Contract End Date on all of your invoices, an example of which can be seen in the image to the right.

Contract Information *	
Contract Type:	Valid
Contract End Date:	<u>31st October 2017</u>
Payment Method:	Cheque
* Please see overleaf for further details	

#### How will I know when I am being charged Out of Contract rates?

All customer invoices clearly show the Contract Type. If your Contract Type displays "Out of Contract" (as shown on the right) then you will know that you are being charged on an Out of Contract rate basis.

Contract Information *	
Contract Type:	<u>Out of Contract</u>
Contract End Date:	
Payment Method:	BACS
* Please see overleaf for further details	

Our Out of Contract rates will be reviewed regularly.