

Out of Contract Rates

Updated 1st December 2023



All customers will be placed on our Out of Contract rates when no renewal or alternative contract is agreed with us and the customer has failed to transfer supplier. These rates (or any replacement) will remain in place for as long as Crown Gas & Power remain the registered gas supplier to your meter point or until a new contract is agreed with us. Our Out of Contract rates are tiered based upon your registered annual consumption ("Xoserve Rolling AQ"). To find the rate you will pay as an Out of Contract customer use the table below. If you are unsure as to what your Xoserve Rolling Annual Quantity is, please get in touch with our Customer Services team. These rates exclude prevailing VAT and Climate Change Levies (CCL):

Rates applicable commencing from 1st December 2023

Consumption period	Annual Consumption (Xoserve Rolling AQ)	Invoice item	Charge applied
From 1 st December 2023 until further notice	Band 1 0-73,200 kWh	Unit Rate:	6.639 p/kWh
		Daily Standing Charge: (Inclusive of Administrative Charge)	Site Specific (£/day)*
	Band 2 73,201 – 293,000 kWh	Unit Rate:	6.242 p/kWh
		Daily Standing Charge: (Inclusive of Administrative Charge)	Site Specific (£/day)*
	Band 3 >293,001 kWh	Unit Rate:	6.123 p/kWh
		Daily Standing Charge: (Inclusive of Administrative Charge)	Site Specific (£/day)*

**In accordance with our Terms & Conditions, Crown Gas & Power reserves the right to review the Daily Standing Charge should there be an increase in our operating costs.*

Final rates applicable for November 2023

Consumption period	Annual Consumption (Xoserve Rolling AQ)	Invoice item	Charge applied
1 st November 2023 to 30 th November 2023	Band 1 0-73,200 kWh	Unit Rate:	8.667 p/kWh
		Daily Standing Charge: (Inclusive of Administrative Charge)	Site Specific (£/day)*
	Band 2 73,201 – 293,000 kWh	Unit Rate:	8.234 p/kWh
		Daily Standing Charge: (Inclusive of Administrative Charge)	Site Specific (£/day)*
	Band 3 >293,001 kWh	Unit Rate:	8.115 p/kWh
		Daily Standing Charge: (Inclusive of Administrative Charge)	Site Specific (£/day)*

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Future rates – As the price you will pay is market reflective, the price is likely to change every month or could change mid-month in the event of a significant change in wholesale prices. Please visit this page regularly to see our latest charges.

Breakdown Of Items

Unit Rate	Daily Standing Charge	Administrative Charge
A unit rate applied in pence/kWh to each actual or estimated unit of gas supplied.	To cover third-party transmission, distribution and metering costs associated with the provision and maintenance of a live gas supply to your property	To cover additional expenses associated with supplying customers who have not agreed a fixed contract

Frequently Asked Questions

When will Crown Gas & Power apply Out of Contract rates?

If no renewal contract has been agreed with us, you will be placed on our Out of Contract rates upon your Contract End Date.

These rates will continue to apply until you either enter into a new contract with us or switch to another supplier. If you wish to discuss the terms of a new contract, please contact our Renewals team on sales@crowngas.co.uk or call **0161 546 9951**.

Where will I find my Contract End Date?

When you enter into a contract with us, we will clearly display the Contract End Date on your Contract, Welcome Pack and Renewal Letters. We will also show the Contract End Date on all your invoices – an example of which can be seen in the image to the right.

How will I know when I am being charged Out of Contract rates?

All customer invoices clearly show the Contract Type. If your Contract Type displays "Out of Contract" (as shown on the right) then you will know that you are being charged on an Out of Contract rate basis.

Contract Information *	
Contract Type:	Valid
Contract End Date:	31st October 2017
Payment Method:	Cheque
* Please see overleaf for further details	

Contract Information *	
Contract Type:	<u>Out of Contract</u>
Contract End Date:	
Payment Method:	BACS
* Please see overleaf for further details	

Our Out of Contract rates will be reviewed regularly.

Crown Gas & Power, Crown Point, Heap Brow, Bury, BL9 7JR

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Crown Gas and Power is the general term applied to the companies Crown Gas and Power Limited (Co Reg. 07980591, VAT No: 188 8866 22) and Crown Oil Ltd t/a Crown Gas and Power (Co Reg. 1315556, VAT No: 305 0891 79)

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IF YOU SMELL GAS OR THINK YOU HAVE A GAS LEAK, CALL THE GAS EMERGENCY SERVICES FREE ON 0800 11 1999 (OPERATING 24/7)

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