



Deemed Contract Scheme

A gas or electricity Deemed Contract (“contract”) is made pursuant to either the Gas Act of 1986 or the Electricity Act of 1989 (as amended). Both Acts explain the terms and conditions that will apply to a deemed contract, being a contract that, by law, is imposed between parties where no existing contractual relationship exists (a “Deemed Contract”).

Application

The Scheme will apply to any gas or electricity supply point registered to Crown Gas & Power where a customer has never entered into a contract with Crown Gas & Power, for example where they have moved into a property where gas or electricity is already provided by Crown Gas & Power and haven’t agreed to a contract in advance.

Terms & Conditions

The terms and conditions that will apply to a Deemed Contract are the same as those applicable to a contract agreed between parties for the same product, except that the charges made to the customer will be calculated with reference to deemed rates.

Both Crown Gas & Power’s **Deemed Principal Terms** (which are applicable to deemed customers) and current **deemed rates** are available from the website: www.crowngas.co.uk/online-documents.

The deemed rate applicable to a particular site, which can vary between sites as they include charges associated with the profile of the site (the level of which is set by the relevant Network Operators), will be set out in the letter sent by Crown Gas & Power to the customer. Where a meter at a site is not read immediately before the time at which the customer took responsibility for a site, Crown Gas & Power reserves the right to estimate the quantity of gas or electricity supplied to the site (based upon the data it holds) until the time that the meter is read or the customer ceases to take supply of the gas or electricity.

A deemed contract will exist until you either enter into a Formal Agreement with Crown Gas & Power for the supply of your energy or switch your supply to a new energy supplier. Under the terms of a deemed contract you can switch to a new supplier at any time. We do not require you to give any notice or pay any termination fee.

Our obligations

The law and Crown Gas & Power’s licence provide that it must act in a certain way in relation to Deemed Contracts. Crown Gas & Power’s processes are designed to ensure that these obligations are met.