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### **Environmental Policy**

Crown Gas & Power is committed to tackling the environmental impacts of its internal operations, whilst supporting others to do the same, by actively focusing our efforts around the following strategic pillars:



#### WE PUT YOU FIRST

We are proud to provide firstrate customer services, and we believe that all customers should benefit from a fair and personable approach, regardless of their business size or energy needs.

#### WE CONTINUOUSLY IMPROVE

We put a great deal of energy into ensuring our services are sustainable. We are committed to continuously finding ways to better support our people, our customers, our communities, and our environment.

# WE KEEP IT SIMPLE

We provide clear and transparent contract information, allowing customers to make informed decisions about their energy needs, and depend on us to handle the rest.

## To support this commitment Crown Gas & Power, led by the Board of Directors, shall:

- Measure, reduce, and offset operational emissions generated from our office-based activities in line with the PAS2060 standard.
- Establish an internal steering group to consider and plan relevant sustainability initiatives and promote awareness among staff.
- Communicate transparently with interested stakeholders regarding the progress and success of our sustainability efforts.
- Develop a framework for establishing, achieving, and reviewing environmental objectives and performance.
- Work with our direct suppliers to understand the environmental impacts of the goods and services we purchase as a company.
- Promote appropriate consideration of the environmental aspects of products and services purchased by our customers.
- Cultivate an internal culture that promotes the sustainable option as the default choice.
- Continue to actively engage with Ofgem and the Secretary of State to protect the interests of existing and future consumers.

The appropriateness and effectiveness of this Environmental Policy is reviewed on an ongoing basis.

Signature:

For and on behalf of the Senior Leadership Team

Next Review: 1st April 2025



Crown Gas & Power is the general term applied to the companies Crown Gas and Power Limited (Co Reg. 07980591
Crown Gas and Power 2 Limited (Co Reg. 11357910) and Crown Oil Limited T/A Crown Gas and Power (Co Reg. 1315556).
Companies are registered in England and Wales. Registered offices at The Oil Centre Prettywood, Bury New Road, Bury, Lancashire, BL9 7HY.
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