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Quality Policy

Crown Gas & Power is committed to continually providing services that meet or exceed the expectations of our customers and interested parties, focusing our energy on the following strategic pillars:



To support this commitment, Crown Gas & Power Ltd, led by our Board of Directors, has implemented a Quality Management System (QMS) that meets the requirements of BS EN ISO9001:2015.

To maintain the QMS, Crown Gas & Power shall:

- Provide a framework for establishing, achieving, and reviewing SMART quality objectives.
- Invest in appropriate competency and awareness training for employees and relevant personnel to uphold our company commitment.
- Document and periodically audit our key business processes to ensure they remain in line with relevant statutory and regulatory requirements and to identify opportunities for improvement.
- Regularly review system and process performance against established quality objectives and indicators
- Design and deliver changes in a controlled manner to protect the integrity of our systems and processes.
- Proactively seek customer and stakeholder feedback and take appropriate actions to address it where necessary.

The appropriateness and effectiveness of this Policy is reviewed on an ongoing basis.

Signature:

For and on behalf of the Senior Leadership Team Next Review: 1st April 2025

> Crown Gas & Power is the general term applied to the companies Crown Gas and Power Limited (Co Reg. 07980591 Crown Gas and Power 2 Limited (Co Reg. 11357910) and Crown Oil Limited T/A Crown Gas and Power (Co Reg. 1315556). Companies are registered in England and Wales. Registered of Grices at The Oil Centre Prettywood, Bury New Road, Bury, Lancashire, BL9 7HY. CGP2_MQ_0023V1

